



# TEXAS ASSOCIATION *of* COUNTIES

## RISK MANAGEMENT POOL

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### 2023 TAC RMP Employee Safety Equipment Program Frequently Asked Questions

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#### WHAT IS THE 2023 TAC RMP EMPLOYEE SAFETY EQUIPMENT PROGRAM?

Approved by the TAC RMP Board, the program allows qualified TAC RMP Workers' Compensation (WC) Program participants to select and purchase personal safety equipment through a customized online storefront. Two stores will be available: a Road & Bridge/Building Maintenance (R&B/BM) Store and a Law Enforcement (LE) Store.

#### WHY IS TAC RMP OFFERING THIS PROGRAM?

TAC RMP is dedicated to eliminating accidents in the workplace, protecting employees, and reducing claims for its members.

#### WHY ARE THERE TWO STORES?

The top employee-related injuries in county government occur in the road and bridge, building maintenance and law enforcement areas. Because these are very distinct groups of employees with very different needs, we created two stores to meet those needs.

#### WILL YOU OFFER A WEBINAR TO TEACH ME HOW TO ACCESS THE STORES?

Yes! We will present two one-hour webinars on June 6<sup>th</sup>. You can register for those webinars below:

[2023 Employee Safety Equipment Program for Road and Bridge](#), 9:00am

[2023 Employee Safety Equipment Program for Law Enforcement](#), 10:30am

#### WHERE DO I LOG IN TO THE TAC RMP SAFETY EQUIPMENT STORES?

To log in to either of the TAC RMP Safety Equipment Stores start here: [www.Bullchase.com](http://www.Bullchase.com).

#### WHO HAS THE LOGIN INFORMATION FOR MY COUNTY?

We sent your Pool coordinator and sheriff the login information via email and mail. The county judge and commissioners were copied on the communication.

#### WHO IS ALLOWED TO MAKE THE PURCHASES?

The Pool coordinator assigned to your county may make selections through the R&B/BM Store. The sheriff or sheriff's designee may make selections through the LE Store.

#### CAN WE DESIGNATE SOMEONE ELSE TO MAKE PURCHASES?

Yes, the Pool coordinator and sheriff may each allow another person from your county to make purchases by sharing login information. There is only one login per store per county. Please contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com) for login assistance.

#### WHEN WILL I GET TO SHOP?

The TAC RMP R&B/BM Store and the LE Store will be open for shopping from **June 1 to Sept. 1**.

### CAN WE COMBINE FUNDS FROM BOTH STORES?

No, the program's intent is to address employee safety in two very distinct employee groups with very different needs. The two stores were created to meet those needs.

### WE ONLY PURCHASE EQUIPMENT THROUGH A BUYBOARD VENDOR. CAN WE USE THE STORES?

Yes. Bullchase/Grainger is a BuyBoard cooperative purchasing vendor.

### WHAT IS MY SPENDING LIMIT?

The county's Pool coordinator and sheriff received an email and letter with the allotted spending limit for each store. Your spending limit for a particular store will be indicated as you make selections within that store.

### HOW WAS MY SPENDING LIMIT DETERMINED?

Amounts were determined based on (1) the total amount of funds approved by the TAC RMP Board for this program and (2) the number of employees in certain WC Class Codes.

### WHAT WC CLASS CODES WERE USED?

Class Codes were selected based on the top loss producing class codes for the Pool over the past four years with a higher-than-average cost per claim:

- 5506 Road Employees-Paving, Repaving
- 9014 Building Maintenance and Janitors
- 7720 Law Enforcement

### WHAT IF I GO OVER MY SPENDING LIMIT?

The store will not allow you to exceed your spending limit. However, if you would like to purchase additional items or add to the TAC RMP funds with a county payment, please contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com).

### WHAT IF I AM UNDER MY SPENDING LIMIT?

All funds must be used in 2023. The store includes low-cost items, so please keep shopping until you have hit your limit.

### CAN OUR COUNTY SUPPLEMENT ITS SPENDING LIMIT WITH OUR OWN FUNDS?

Yes. Please contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com).

### MY COUNTY DOESN'T WANT TO PARTICIPATE. HOW DO I OPT OUT?

Please email us at [tacracs@county.org](mailto:tacracs@county.org) so we can assist you with opting out.

### IF ANOTHER COUNTY CHOOSES NOT TO PARTICIPATE, CAN I HAVE THEIR FUNDS?

No, the TAC RMP Employee Safety Equipment Program amounts are specific to each member based on the number of employees in certain WC Class Codes.

### IF WE CHOOSE NOT TO PARTICIPATE, CAN WE GET CASH?

No, the TAC RMP Employee Safety Equipment Program was created specifically to address employee safety through the purchase of safety equipment through these online stores.

### CAN I PURCHASE DIRECTLY FROM GRAINGER AND USE MY PROGRAM FUNDS?

Items must be purchased through the TAC RMP stores to utilize the program funds. If you purchase directly from Grainger, you will be responsible for the payment and the program will not be able to reimburse you for the purchase.

#### WHAT ITEMS ARE AVAILABLE?

Please check out the store! TAC Risk Management Services staff and Bullchase worked together to develop a wide variety of employee safety equipment selections ranging from gloves to eye-wash stations.

#### WHAT IF A STORE DOESN'T HAVE WHAT I NEED?

The stores are stocked with a wide variety of employee safety equipment items recommended by TAC Risk Control Services and Bullchase. If you don't find an item you are looking for, please contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com).

#### WHAT IF I DON'T LIKE THE ITEMS I RECEIVE?

You may exchange any damaged, defective or incorrect items directly to Bullchase for the right product.

#### CAN I RETURN MY ITEMS FOR CASH?

No, items can only be exchanged for credit for additional purchases.

#### IS COUNTY-SPECIFIC LOGO BRANDING OFFERED?

Due to the large scope of this program, we are unable to offer county-specific branding.

#### WHAT IF WE MISS THE DEADLINE FOR ORDERING?

You have until **Sept. 1, 2023**, to complete your shopping. After that date, the stores will be closed. We will send you a reminder via email in mid-July.

#### WHERE WILL MY ITEMS SHIP TO?

Selected items will be mailed to the physical address listed during the checkout process and were provided to Bullchase from our membership database. If the address is incorrect, please contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com).

#### CAN WE HAVE MORE THAN ONE "SHIP TO" ADDRESS?

Yes, **before placing your order** please contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com) to add additional shipping locations.

#### WILL WE HAVE TO PAY FOR SHIPPING OUT OF OUR FUNDS?

No, there are no tax or shipping costs charged to the county. There are no return shipping costs for returns due to damaged, defective or incorrectly delivered items.

#### WHAT IF WE DO NOT HAVE INTERNET ACCESS?

Internet access is required to access the stores and place your orders. Please contact Risk Control Services at (800) 478-8753 or email us at [tacracs@county.org](mailto:tacracs@county.org) if you have more questions or need assistance.

#### HAVE ADDITIONAL QUESTIONS?

Please contact Risk Control Services at (800) 478-8753 or email us at [tacracs@county.org](mailto:tacracs@county.org) if you have more questions or need assistance. You may also contact Bullchase directly at (888) 558-2855 or [julie@bullchase.com](mailto:julie@bullchase.com).